

**PULSE COMMUNICATION SYSTEMS PVT. LTD.**

# **Multichannel Voice Logger**

**PCVL PG SERIES**



***ORIGINAL EQUIPMENT MANUFACTURER  
OF  
VOICE LOGGING SYSTEMS***

***Radio and CTI Expert Organization***



**PULSE COMMUNICATION SYSTEMS PVT. LTD.**

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**PCVL-8PG FRONT SIDE**

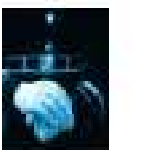


**PCVL-8PG BACK SIDE**



## Product Information

PCVL is a PC based Multi-Channel Digital Recorder designed for obtaining extended recordings of Audio Signals. PCVL was specifically designed keeping in view an economical solution for extended recordings during surveillance and communications operations. The system is designed for maximum expandability at minimum cost.



The Voice signal are recorded in compressed format on a magnetic media usually a Hard Disk Drive and immediately converted to nonproprietary .WAV format for playback. Recording can be triggered by Receiver pick-up (On Hook, Off Hook Mode), Audio activity (VOX Mode), Ring Detection Mode (Pseudo Mode), GSM / CDMA Mode (diverted SIM number).

Simultaneous monitoring of up to 64 channels is possible on a single system. A complete database containing all the call related information like In/out tag, Incoming/ Outgoing Numbers, Calling Date, Call Start Time, Call End Time, Call Duration etc. is maintained. Extended search capabilities on all the call related information is also available. There are also provisions for sorting records based on channel no., telephone no., date, start time, end time, call duration etc.

The Call Logging module would log all the call details, including the data and time for each call in a different file. The calls are logged onto the hard disk of a PC, which can record typically up to 100 hrs of speech (assuming 1GB). The logging will continue without human intervention. The administrator can get a summary of all the calls that have been logged, and can listen to them On-line. The Editing module is the other module, which will allow the message to be edited by standard operations such as Cut, Copy, and Paste etc. Both the environments will be interactive working under Microsoft Windows platform. Entire System is quite user-friendly and doesn't require any special Training for computer usage.

The System is able to pick up an incoming call as soon as the call is responded and start recording. When the caller hangs up, it detects the event and stops the recording, moreover the system also consists an feature of Voice Operated used in case of other media's like Radio communication, satellite communication etc.





## **Features**

### **Voice Recording**

Automatic Recording of both sides telephonic conversation/ audio/ radio conversation, simultaneously on all the channels.



### **Date & Time**

Recording of Date, Time and duration of the call. Moreover the system also offers the start and stop time of the recorded calls.



### **Start / Stop Time**

The system will also record Start and stop time of all the recorded conversations.

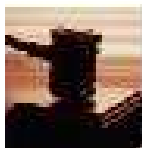
### **Duration**

Duration of all the recorded calls are logged and can be reviewed on the main screen.



### **In / Out Tagging**

Tagging for incoming (In) and outgoing (Out) numbers against the telephone numbers.

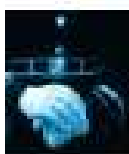


### **On Line Monitoring**

Simultaneously, On-Line Monitoring of all the offered channels.

### **Sorting**

A user-friendly operation for sorting through Channels No, calls (In / out), Start time, stop time, duration and Date & Time.



### **Searching**

User friendly operation for searching the logged calls by Channel Numbers, Date and calls (In/ out)



### **Editing / Filtering**

All recorded messages can be edited and filtered for noise and the actual meaningful message can be amplified for better sound quality.

### **Pseudo Lines**

Automatic recording on Pseudo Lines i.e. Calls of a Cellular phone target diverted on a landline phone will be recorded automatically without any human intervention.



## Features

### **Diverted Mobile Recording**

Diverted Mobile calls Recording of any mobile phone



### **Multiple Mobile Numbers on any Channel with Priority Setting**

Any Channel can accommodate up to ten mobile numbers, however only one call can be monitored at a time. Multiple numbers can be assigned priorities, so that higher priority call can not be missed.



### **Audio Video Alarm with Target Name and Number for any higher priority call**

Audio and Video alarms with Target Name and number for ease of operation



### **Link with Cellular / Phone Directory**

Automatic link to Cellular Phone directory for searching the name and address of dialed and incoming mobile numbers. (Database from local mobile operators to be provided by the procuring agency)



### **Operating Principle**

The system works on the principle of On / Off Hook, Pseudo (Ring Detection) ,VOX (Voice operated mode), Manual & GSM\CDMA Mode (Pseudo Mode) and all the modes are fully user programmable for individual target lines.



### **Adjustable Sampling Rate**

Adjustable sampling rate for making the speech speed faster or slower.



### **Remote Playback**

This feature allows playback of the recorded call on multiple channels on a remote Land Line or Mobile Phone.

- Play back authentication by password dialed from remote location.
- Option for continuous listening for pending call or call hang-up.
- Remote de-activation by user.



## Features

### Channel Filtering

This feature allows the user to independently configure channels to filter out the recorded calls having dialed number

- Starting With...
- Containing...
- Ending With...



### Archiving

Backup of calls recorded on all channels.

- Selected Archiving lets the user select the calls, which has to be backed up.
- Complete Archiving creates a complete backup of calls that have been recorded



### Alert/Indication

System will give alert on:

- Disc Full/Approaching Full (Programmable)
- Target Active

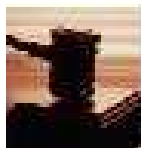


### Security

Multi-level security by Password Protection system (administration, Supervisor, Operator and Archiving)

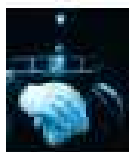
### BITE

Voice Logger is having comprehensive BITE capability which monitors continuously health of the System and informs Status. Diagnostic Software will provide any fault in the System



### DET Code

Each system will be provided unique DET Code which will be utilized for Analysis of Call at Central Location



### Compression

User has a choice to select from various compressions Algorithm to use the Hard Disk space in

optimum way. Even; selection to record calls in RAW format is also available for recording digital tones



### Remarks

Customized Solution for putting remarks (Call Details, Frequency, From, To, Group, Signal Strength, DF Information, Transcript, Memo, Commands) used to examine Telephone & Radio Interception Calls





## **Features**

### **Log Details**

Administrator will be able to get log of all the activities performed by the Users/Operators during Operation of the Voice Logger.



### **Call Analysis**

Call Analysis of all the recorded calls will be available on the basis of various fields which are required

By various Government & Law Enforcement Organizations.



### **3<sup>rd</sup> Party Applications :-**

Feature to integrate 3<sup>rd</sup> Party application used by the Customer such as Noise Filtering, Speaker

Recognition, Speech Analysis, Database etc.



### **Enhance Search Facility**

Much advanced Search Facility is available to narrow down the search on multiple criteria's. Moreover

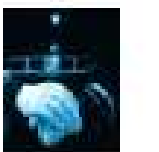
Strong Boolean functions are utilized in Search Options.



### **Fax Decoding (Optional)**

System is equipped to intercept, log and decode almost all standard and non-standard G3 Fax. Customer

Has to order for this feature on additional cost. Feature not available in Standard System



### **SMS Decoding**

System is equipped to decode SMS received on the Mobile Phone attached with the Voice Logger System



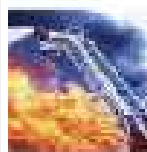
## Technical Specifications



**Channels** 4/8/10/16.....64 Analog/GSM Channels  
**Voice Coding Method** 64 KBPS (A/M law) G.711 PCM  
**Trigger Mode** On-hook/Off-hook mode



(High Impedance)  
 Pseudo mode  
 (Connect thru Ringing and disconnect via Busy tone)  
 VOX mode with programmable threshold level



**Single Box**

Manual mode / Auto mode  
 GSM / CDMA Mode (Pseudo Mode).  
 Software Configurable.  
 Single Voice Logger Box with Embedded GSM Modules (no overhead wiring).

**Priority**

Priority based Recording on channels having multiple diverted numbers.



**PC Connectivity**

USB based (No Serial/ Com Port Required)

**Networking**

Server Workstation Configurable.

**Online Call Monitoring**

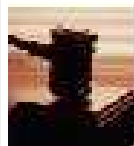
Supported

**FAX & SMS Recording**

Supported

**Storage capacity**

On Hard Disk of PC  
 Recording more 3000 than hrs on 80GB hard disk



**Compression**

ADPCM, A-LAW, M-LAW, PCM  
 (User Programmable for each Channel)

**Sampling Rate**

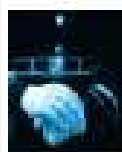
8000 samples per second

**Frequency Response**

300-3400 Hz (+/- 3 dB)

**Analog Input**

1. Impedance 600 Ohm or > 20K
2. Balanced or Unbalanced



**Cross Talk**

Lesser than 50 dB

**Distortion**

Less than 3%

**Signal to Noise ratio**

Better than 40 dB

**Recording Sensitivity**

Better than 30 dBm



**Dialed Number**

DTMF/PULSE

**Caller ID**

DTMF

**Power**

12V DC/1 A

**TECHNICAL SPECIFICATIONS ARE SUBJECT TO CHANGE  
 WITHOUT OBLIGATION OR NOTICE**